

Santa Ynez Valley Transit Title VI Notice to the Public

As a recipient of federal funds, Santa Ynez Valley Transit (SYVT) has certified and provided assurances that it will fully comply with Title VI of the Civil Rights Act of 1964. SYVT is committed to ensuring that no person is excluded from participation in, or denied the benefits of its services, on the basis of race, color, or national origin.

No person or group of persons shall be discriminated against with regard to the routing, scheduling, or quality of transportation service that SYVT furnishes on the basis of race, color, or national origin. Frequency of service, age and quality of vehicles assigned to routes, quality of stations serving different routes, and location of routes may not be determined on the basis of race, color, or national origin, in full compliance with Title VI.

- Any person who believes she or he has been aggrieved by any unlawful discriminatory practice under Title VI while using SYVT services may file a complaint with SYVT. All complaints will be fairly and objectively investigated.
- To file a complaint, you may contact the SYVT Title VI Program Administrator, at (805) 688-5575; or by email: mattv@cityofsolvang.com; or visit SYVT Main Office located at 431 Second Street #9, Solvang, CA 93463.
- For more information about SYVT's Title VI Program and complaint procedure, contact (805) 688-5452; or visit the SYVT website at: http://www.syvt.com
- A complainant may file a complaint directly with the Federal Transit Administration by filing a complaint with the Title VI Program Coordinator, FTA Office of Civil Rights, East Building, 5th Floor TCR, 1200 New Jersey Ave., S.E., Washington, D.C. 20590.
- If information is needed in another language, contact (805) 688-5452.
- Si se necesita información en español, llame al (805) 688-5452.