

9-3C-5: DISCONTINUING SERVICE:

A. Disconnection For Nonpayment: Service may be discontinued for nonpayment of statements on or after the twenty fifth day of the month following the month during which the statement was sent. At least five (5) days prior to such discontinuance, the customer will be sent a final notice informing him that discontinuance will be enforced if payment is not made within the time specified in said notice. The failure of the city to send or any such person to receive said notice shall not affect the city's power hereunder. A customer's water service may be discontinued if water service furnished at a previous location is not paid for within the time herein fixed for the payment of statements. If a customer receives water service at more than one location and the bill for service at any one location is not paid within the time provided for payment, water service at all locations may be turned off. Domestic service, however, will not be turned off for nonpayment of statements for other classes of service. (Ord. 86-32, 4-3-1986; amd. Ord. 04-232, 1-26-2004)

B. Reconnection Charge: A reconnection charge of twenty five dollars (\$25.00) plus applicable penalties shall be imposed and collected prior to renewal of water service following discontinuance of service for nonpayment of city fees and charges. A charge, in the amount to be determined by resolution of the city council, shall be imposed for checks returned by the bank for any reason; however, an additional twenty five dollar (\$25.00) reconnection charge will be imposed for returned checks given to avoid discontinuance of service, with service again discontinued pending payment of all outstanding charges. Reconnection will normally take place on the next weekday reasonably possible for city staff. Any customer desiring reconnection on a weekend day or holiday may receive the reconnection on such day, subject to the discretion of the city and subject to paying double the reconnection fee then in effect. Reconnection fees shall be paid in the form of cash or its equivalent. (Ord. 02-223, 11-12-2002)

C. Prohibited Acts And Conditions: Water services may be refused or discontinued to any premises for the following acts or conditions:

1. Unsafe Apparatus: Where apparatus or appliances are in use which might endanger or disturb the service to other customers.
2. Cross Connections: Where there exists a cross connection in violation of state or federal laws.
3. Fraud Or Abuse: To protect the city against fraud or abuse.
4. Noncompliance With Regulations: For noncompliance with this code or any other regulation related to the water service.

D. Vacation Of Premises: Customers desiring to discontinue service should so notify the city two (2) days prior to vacating the premises. Unless discontinuance of service is ordered, the customer shall be liable for charges whether or not any water is used.

E. Short Term Disconnection: Upon notification to the city, short term disconnections will be made where the time involved comprises multiples of the minimum billing period. (Ord. 86-32, 4-3-1986)